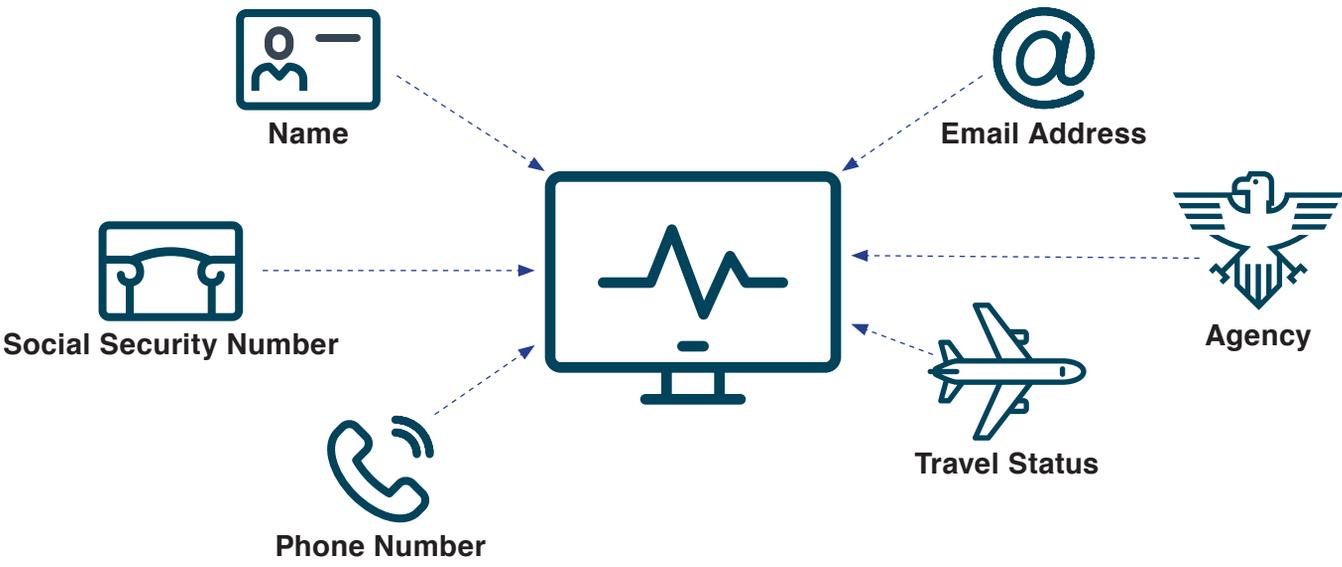


FIGURE 1: BASIC PERSONAL INFORMATION FROM THE EMPLOYEE REQUESTED BY E2 SYSTEM ADMINISTRATOR TO CREATE ACCOUNT





Agency

**Access to all DOL
employee data**



Organization

**Access to all DOL
employee data in
national office**



Major

**Access data at
the DOL program
agency level in
national office**



Minor

**Access at the DOL
program agency
branch level in
national office**

FIGURE 2: RESULTS OF NOT PREVENTING UNNECESSARY DISCLOSURE OF PROTECTED PII AND SENSITIVE INFORMATION.



Lack of oversight and monitoring led to elevated privileges and unnecessary access to sensitive information, including the personal data of the Secretary of Labor

FIGURE 3: ELEVATED ACCESS OCCURRED AT THE FOLLOWING HIERARCHY AND SETTINGS



FIGURE 4: CSH, VOLUME 13, TIMING FOR DEACTIVATION WHEN AN EMPLOYEE IS TERMINATED

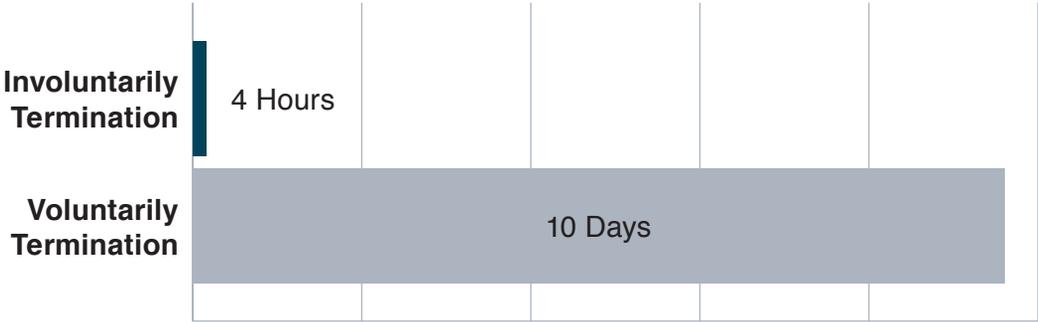


TABLE 1: THE NUMBER OF USERS HAVING ELEVATED PRIVILEGES

Contractor Name	Number of Contractors	Percentage
Global Computer Enterprises (GCE)	6	23%
Booz Allen Hamilton (BAH)	13	50%
Carlson Wagonlit Sato Travel	3	12%
UC Denver	4	15%
Total E2 Administrator Contractors	26	100%

FIGURE 5: AGENCY LEVEL PRIVILEGES



**Home Phone
Number**



**Mobile Phone
Number**



**Social Security
Numbers**



**Credit Card
Numbers**

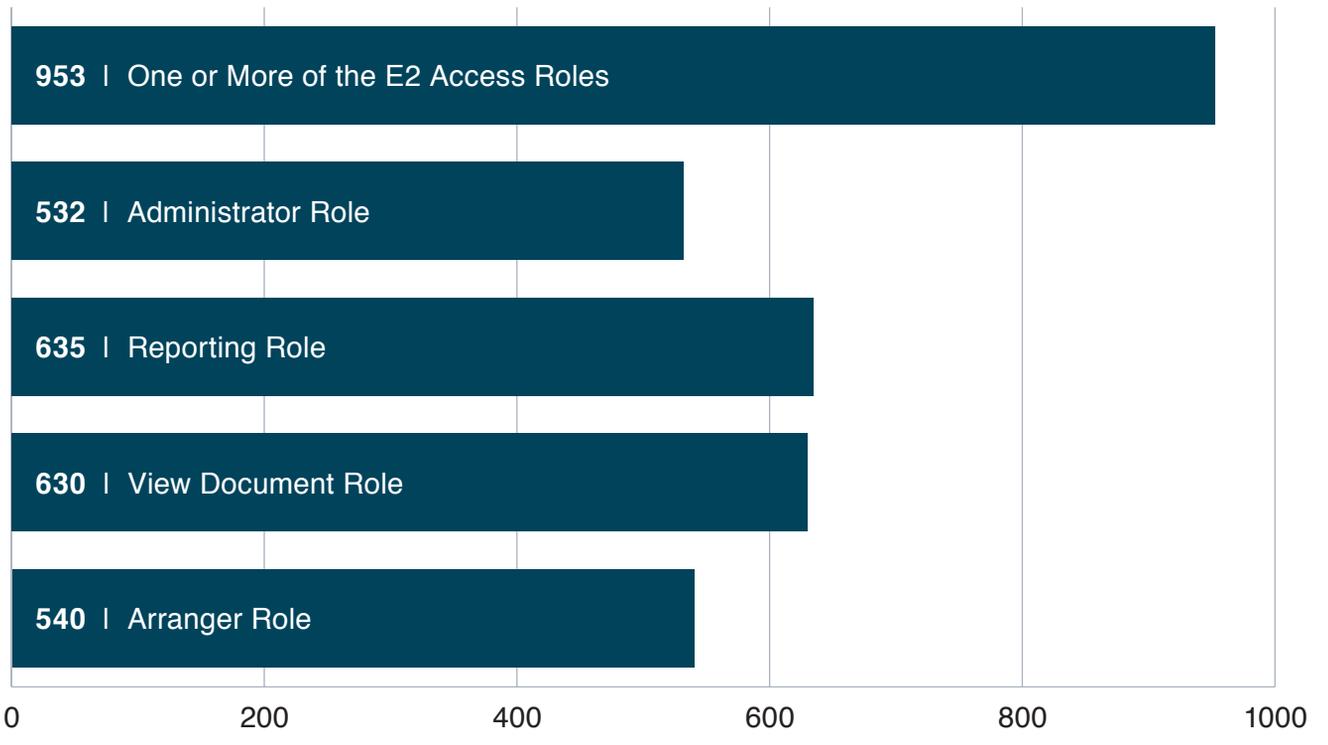


**Personal Email
Addresses**



**Home
Addresses**

FIGURE 6: NUMBER OF E2 USERS WITH ELEVATED ACCESS, BY ROLE



**Administrator
Access**

**Create, view,
and edit profiles;
perform approval
routing; and
assign financial
settings**

**Report
Access**

**Generate
comprehensive
reports of users
and their travel
activities**

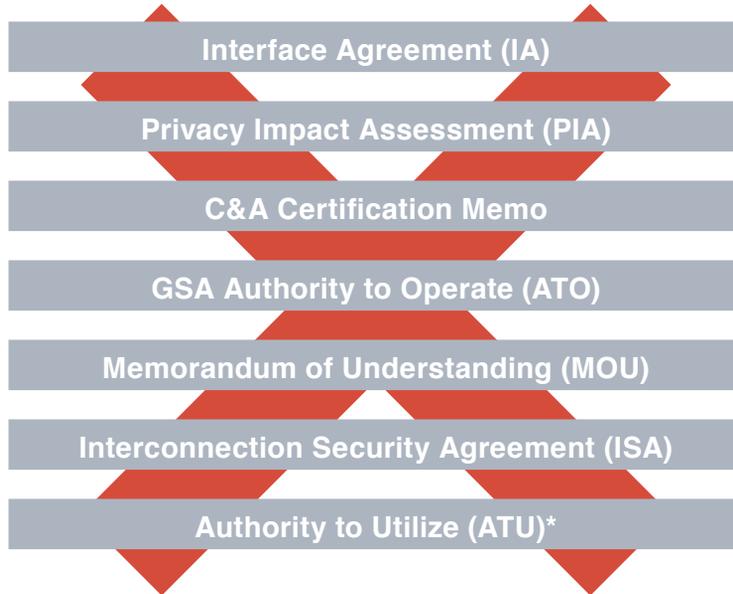
**View Document
Access**

**See travel
authorizations,
travel vouchers,
travel history, and
trip identification
numbers**

**Arranger
Access**

**Edit travel plans
and a traveler's
profile**

FIGURE 7: 7 REQUIRED DELIVERABLES OCFO WAS NOT ABLE TO PROVIDE DIRECTLY TO OIG



*Note about exception